RFP No.: 33/04/KMID/2024-ISA

Country: Cuba, Kiribati, and Côte d'Ivoire Issued on: 08/04/2024

Request For Proposal

For Delivering in-person training on installation, commissioning, operation and maintenance of small-scale rooftop solar PV and solar mini grid of capacity up to 100 kWp in Cuba, Kiribati and Côte d'Ivoire



International Solar Alliance (ISA)
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CONTENTS

RF	P No.: 3	3/04/KMID/2024-ISA	1
	•	or Proposal	
		of Invitation	
Section 2.		tion to Bidders GENERAL PROVISIONS	
	1.	Introduction	
	2.	Fraud & Corruption, Gifts and Hospitality	
	3.	Eligibility	
	4.	Conflict of Interests	
		PREPARATION OF PROPOSALS	
	5.	General Considerations	
	6.	Cost of Preparation of Proposal	
	7.	Language	
	8.	Documents Comprising the Proposal	
	9.	Documents Establishing the Eligibility and Qualifications of the Bidder	
	10.	Technical Proposal Format and Content	
	11.	Financial Proposals	
	12.	Proposal Security	
	13.	Currencies	8
	14.	Joint Venture, Consortium or Association	8
	15.	Only One Proposal	9
	16.	Proposal Validity Period	10
	17.	Extension of Proposal Validity Period	10
	18.	Clarification of Proposal	10
	19.	Amendment of Proposals	10
	20.	Alternative Proposals	10
	21.	Pre-Bid Conference	11
	C. 5	SUBMISSION AND OPENING OF PROPOSALS	11
	22.	Submission	11
	Ema	il Submission	11
	23.	Deadline for Submission of Proposals and Late Proposals	11
	24.	Withdrawal, Substitution, and Modification of Proposals	12
	25.	Proposal Opening	12
	D. I	EVALUATION OF PROPOSALS	12
	26.	Confidentiality	12

27.	Evaluation of Proposals	12						
28.	Preliminary Examination	12						
29.	Evaluation of Eligibility and Qualification	12						
30.	Evaluation of Technical and Financial Proposals	13						
31.	Due Diligence	14						
32.	Clarification of Proposals	14						
33.	Responsiveness of Proposal	15						
34.	Nonconformities, Reparable Errors and Omissions	15						
E. A	AWARD OF CONTRACT	16						
35.	Right to Accept, Reject, Any or All Proposals	16						
36.	Award Criteria	16						
37.	Right to Vary Requirements at the Time of Award	16						
38.	Contract Signature	16						
39.	Performance Security	16						
40.	Bank Guarantee for Advanced Payment	16						
41.	Liquidated Damages	16						
42.	Payment Provisions	16						
43.	Other Provisions	16						
Section 3. Bid Data	s Sheet	18						
Section 4. Evaluation	on Criteria	21						
Section 5. Terms o	f Reference	26						
Section 6: Returna	ble Bidding Forms / Checklist	31						
	ical Proposal Submission Form							
	r Information Form							
	Venture/Consortium/Association Information Form							
Form D: Qualification Form								
Form E: Format of Technical Proposal								
Form F: Financ	Form F: Financial Proposal Submission Form							
Form G: Financial Proposal Form								

Section 1. Letter of Invitation

The International Solar Alliance (ISA) hereby invites you to submit a Proposal to this Request for Proposal (RFP) for the above-referenced subject.

This RFP includes the following documents and the General Terms and Conditions of Contract which is inserted in the Bid Data Sheet (BDS):

Section 1: This Letter of Invitation Section 2: Instruction to Bidders Section 3: Bid Data Sheet (BDS) Section 4: Evaluation Criteria Section 5: Terms of Reference

Section 6: Returnable Bidding Forms

- o Form A: Technical Proposal Submission Form
- o Form B: Bidder Information Form
- o Form C: Joint Venture/Consortium/Association Information Form (Not Applicable)
- o Form D: Qualification Form
- Form E: Format of Technical Proposal
- o Form F: Financial Proposal Submission Form

If you are interested in submitting a Proposal in response to this RFP, please prepare your Proposal in accordance with the requirements and procedure as set out in this RFP and submit it by the Deadline for Submission of Proposals set out in Bid Data Sheet.

Please acknowledge receipt of this RFP by sending an email to procurement@isolaralliance.org, indicating whether you intend to submit a Proposal or otherwise. You may send the Technical Proposal and the Financial Proposal files separately. The financial and technical proposal shall be encrypted with different passwords and clearly labelled. Any Amendments to the RFP will be notified on ISA Website. Should you require further clarifications, kindly communicate with the contact person/s identified in the attached Bid Data Sheet as the focal point for queries on this RFP.

ISA looks forward to receiving your Proposal and thank you in advance for your interest in ISA procurement opportunities.

lssued by: Vishal Prata	ар		

Title: Procurement Unit Date: April 08, 2024

Section 2. Instruction to Bidders

A. GENERAL PROVISIONS				
1. Introduction	1.1 Bidders shall adhere to all the requirements of this RFP, including any amendments in writing by ISA.			
	1.2 Any Proposal submitted will be regarded as an offer by the Bidder and does not constitute or imply the acceptance of the Proposal by ISA. ISA is under no obligation to award a contract to any Bidder as a result of this RFP.			
2. Fraud & Corruption, Gifts and Hospitality	2.1 ISA strictly enforces a policy of zero tolerance on proscribed practices, including fraud, corruption, collusion, unethical or unprofessional practices, and obstruction of ISA vendors and requires all bidders/vendors observe the highest standard of ethics during the procurement process and contract implementation.			
	2.2 Bidders/vendors shall not offer gifts or hospitality of any kind to ISA staff members including recreational trips to sporting or cultural events, theme parks or offers of holidays, transportation, or invitations to extravagant lunches or dinners.			
	 2.3 In pursuance of this policy, ISA (a) Shall reject a proposal if it determines that the selected bidder has engaged in any corrupt or fraudulent practices in competing for the contract in question;(b) Shall declare a vendor ineligible, either indefinitely or for a stated period of time, to be awarded a contract if at any time it determines that the vendor has engaged in any corrupt or fraudulent practices in competing for, or in executing a ISA contract. 			
	2.4 All Bidders must adhere to the UN Supplier Code of Conduct, which may be found at http://www.un.org/depts/ptd/pdf/conduct_english.pdf			
3. Eligibility	3.1 A vendor should not be suspended, debarred, or otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization. Vendors are therefore required to disclose to ISA whether they are subject to any sanction or temporary suspension imposed by these organizations.			
	3.2 It is the Bidder's responsibility to ensure that its employees, joint venture members, sub-contractors, service providers, suppliers and/or their employees meet the eligibility requirements as established by ISA.			
4. Conflict of Interests	4.1 Bidders must strictly avoid conflicts with other assignments or their own interests, and act without consideration for future work. Bidders found to have a conflict of interest shall be disqualified. Without limitation on the generality of the above, Bidders, and any of their affiliates, shall be considered to have a conflict of interest with one or more parties in this solicitation process, if they:			

- a) Are or have been associated in the past, with a firm or any of its affiliates which have been engaged by ISA to provide services for the preparation of the design, specifications, Terms of Reference, cost analysis/estimation, and other documents to be used for the procurement of the goods and services in this selection process;
- b) Were involved in the preparation and/or design of the programme/project related to the services requested under this RFP; or
- c) Are found to be in conflict for any other reason, as may be established by, or at the discretion of ISA.
- 4.2 In the event of any uncertainty in the interpretation of a potential conflict of interest, Bidders must disclose to ISA, and seek ISA's confirmation on whether or not such a conflict exists.
- 4.3 Similarly, the Bidders must disclose in their proposal their knowledge of the following:
 - a) If the owners, part-owners, officers, directors, controlling shareholders, of the bidding entity or key personnel are family members of ISA staff involved in the procurement functions and/or the Government of the country or any Implementing Partner receiving services under this RFP; and
 - b) All other circumstances that could potentially lead to actual or perceived conflict of interest, collusion or unfair competition practices.

Failure to disclose such an information may result in the rejection of the proposal or proposals affected by the non-disclosure.

4.4 The eligibility of Bidders that are wholly or partly owned by the Government shall be subject to ISA's further evaluation and review of various factors such as being registered, operated and managed as an independent business entity, the extent of Government ownership/share, receipt of subsidies, mandate and access to information in relation to this RFP, among others. Conditions that may lead to undue advantage against other Bidders may result in the eventual rejection of the Proposal.

B. PREPARATION OF PROPOSALS

- 5. General Considerations
- 5.1 In preparing the Proposal, the Bidder is expected to examine the RFP in detail. Material deficiencies in providing the information requested in the RFP may result in rejection of the Proposal.
- 5.2 The Bidder will not be permitted to take advantage of any errors or omissions in the RFP. Should such errors or omissions be discovered, the Bidder must notify the ISA
- 6. Cost of Preparation of Proposal
- 6.1 The Bidder shall bear any and all costs related to the preparation and/or submission of the Proposal, regardless of whether its Proposal was selected or not. ISA shall not be responsible or liable for those costs, regardless of the conduct or outcome of the procurement process.

7. Language	The Proposal, as well as any and all related corr the Bidder and ISA, shall be written in the langua	
8. Documents Comprising the Proposal	The Proposal shall comprise of the following do a) Documents Establishing the Eligibility and Q b) Technical Proposal; c) Financial Proposal; d) Proposal Security, if required by BDS; e) Any attachments and/or appendices to the	ualifications of the Bidder;
9. Documents Establishing the Eligibility and Qualifications of the Bidder	The Bidder shall furnish documentary evidence and qualified vendor, using the Forms provious providing documents required in those forms. In to a Bidder, its qualifications must be document	ded under Section 6 and order to award a contract
10.Technical Proposal Format and Content	1 The Bidder is required to submit a Technical Pr Forms and templates provided in Section 6 of th	
	2 The Technical Proposal shall not include any price A Technical Proposal containing material fina declared non-responsive.	
	Samples of items, when required as per Section the time specified and unless otherwise specified to ISA	-
	When applicable and required as per Section 5 the necessary training programme available operation of the services and/or equipment off the ISA. Unless otherwise specified, such tramaterials shall be provided in the language of BDS.	for the maintenance and ered as well as the cost to aining as well as training
11.Financial Proposals	1 The Financial Proposal shall be prepared using the in Section 6 of the RFP. It shall list all major cowith the services, and the detailed breakdown or the services.	st components associated
	2 Any output and activities described in the Techni in the Financial Proposal, shall be assumed to be other activities or items, as well as in the final to	e included in the prices of
	Prices and other financial information must not place except in the financial proposal.	be disclosed in any other
12.Proposal Security	1 A Proposal Security, if required by BDS, shall be proposal Security (30) days after the final date of validity of the Proposal Security (30) days after the final date of validity of the Proposal Security (30) days after the final date of validity of the Proposal Security (30) days after the final date of validity of the Proposal Security (30) days after the final date of validity of the Proposal Security (30) days after the final date of validity of the Proposal Security (30) days after the final date of validity of the Proposal Security (30) days after the final date of validity of the Proposal Security (30) days after the final date of validity of the Proposal Security (30) days after the final date of validity of the Proposal Security (30) days after the final date of validity of the Proposal Security (30) days after the final date of validity of the Proposal Security (30) days after the final date of validity of the Proposal Security (30) days after the final date of validity of the Proposal Security (30) days after the final date of validity of the Proposal Security (30) days after the final date of validity of the Proposal Security (30) days after the final date of validity (30) days after the final days (30) days (30) days (30) days (30) days	y shall be valid up to thirty
	2 The Proposal Security shall be included along w If Proposal Security is required by the RFP but it	•

		Technical Proposal, the Proposal shall be rejected.
	12.3	If the Proposal Security amount or its validity period is found to be less than what is required by ISA, ISA shall reject the Proposal.
	12.4	In the event an electronic submission is allowed in the BDS, Bidders shall include a copy of the Bid Security in their proposal and the original of the Proposal Security must be sent via courier or hand delivery as per the instructions in BDS.
	12.5	The Proposal Security may be forfeited by ISA, and the Proposal rejected, in the event of any one or combination, of the following conditions:
		a) If the Bidder withdraws its offer during the period of the Proposal Validity specified in the BDS, or;b) In the event that the successful Bidder fails:
	12.6	i. to sign the Contract after ISA has issued an award; or to furnish the Performance Security, insurances, or other documents that ISA may require as a condition precedent to the effectivity of the contract that may be awarded to the Bidder.
13. Currencies	13.1	All prices shall be quoted in the currency or currencies indicated in the BDS. Where Proposals are quoted in different currencies, for the purposes of comparison of all Proposals:
		 a) ISA will convert the currency quoted in the Proposal into the ISA preferred currency, in accordance with the prevailing UN operational rate of exchange on the last day of submission of Proposals; and
		b) In the event that ISA selects a proposal for award that is quoted in a currency different from the preferred currency in the BDS, ISA shall reserve the right to award the contract in the currency of ISA's preference, using the conversion method specified above.
14. Joint Venture, Consortium or Association	14.1	If the Bidder is a group of legal entities that will form or have formed a Joint Venture (JV), Consortium or Association for the Proposal, they shall confirm in their Proposal that: (i) they have designated one party to act as a lead entity, duly vested with authority to legally bind the members of the JV, Consortium or Association jointly and severally, which shall be evidenced by a duly notarized Agreement among the legal entities, and submitted with the Proposal; and (ii) if they are awarded the contract, the contract shall be entered into, by and between ISA and the designated lead entity, who shall be acting for and on behalf of all the member entities comprising the joint venture.
	14.2	After the Deadline for Submission of Proposal, the lead entity identified to represent the JV, Consortium or Association shall not be altered without the prior written consent of ISA.
	14.3	The lead entity and the member entities of the JV, Consortium or Association shall abide by the provisions of Clause 9 herein in respect of submitting only one proposal.

- 14.4 The description of the organization of the JV, Consortium or Association must clearly define the expected role of each of the entity in the joint venture in delivering the requirements of the RFP, both in the Proposal and the JV, Consortium or Association Agreement. All entities that comprise the JV, Consortium or Association shall be subject to the eligibility and qualification assessment by ISA.
- 14.5 A JV, Consortium or Association in presenting its track record and experience should clearly differentiate between:
 - a) Those that were undertaken together by the JV, Consortium or Association; and
 - b) Those that were undertaken by the individual entities of the JV, Consortium or Association.
- 14.6 Previous contracts completed by individual experts working privately but who are permanently or were temporarily associated with any of the member firms cannot be claimed as the experience of the JV, Consortium or Association or those of its members, but should only be claimed by the individual experts themselves in their presentation of their individual credentials.
- JV, Consortium or Associations are encouraged for high value, multi-sectoral requirements when the spectrum of expertise and resources required may not be available within one firm.

15.Only One Proposal

- 15.1 The Bidder (including the individual members of any Joint Venture) shall submit only one Proposal, either in its own name or as part of a Joint Venture.
- 15.2 Proposals submitted by two (2) or more Bidders shall all be rejected if they are found to have any of the following:
 - a) they have at least one controlling partner, director or shareholder in common; or
 - b) any one of them receive or have received any direct or indirect subsidy from the other/s; or
 - c) they have the same legal representative for purposes of this RFP; or
 - d) they have a relationship with each other, directly or through common third parties, that puts them in a position to have access to information about, or influence on the Proposal of, another Bidder regarding this RFP process;
 - e) they are subcontractors to each other's Proposal, or a subcontractor to one Proposal also submits another Proposal under its name as lead Bidder; or
 - f) some key personnel proposed to be in the team of one Bidder participates in more than one Proposal received for this RFP process. This condition relating to the personnel, does not apply to subcontractors being included in more than one Proposal.

16.Proposal Validity Period	 16.1 Proposals shall remain valid for the period specified in the BDS, commencing on the Deadline for Submission of Proposals. A Proposal valid for a shorter period may be rejected by ISA and rendered non-responsive. 16.2 During the Proposal validity period, the Bidder shall maintain its original Proposal without any change, including the availability of the Key Personnel, the proposed rates and the total price.
17.Extension of Proposal Validity Period	17.1 In exceptional circumstances, prior to the expiration of the proposal validity period, ISA may request Bidders to extend the period of validity of their Proposals. The request and the responses shall be made in writing, and shall be considered integral to the Proposal.
	17.2 If the Bidder agrees to extend the validity of its Proposal, it shall be done without any change in the original Proposal.
	17.3 The Bidder has the right to refuse to extend the validity of its Proposal, and in which case, such Proposal will not be further evaluated.
18.Clarification of Proposal	18.1 Bidders may request clarifications on any of the RFP documents no later than the date indicated in the BDS. Any request for clarification must be sent in writing in the manner indicated in the BDS. If inquiries are sent other than specified channel, even if they are sent to an ISA staff member, ISA shall have no obligation to respond or confirm that the query was officially received.
	18.2 ISA will provide the responses to clarifications through the method specified in the BDS.
	18.3 ISA shall endeavor to provide responses to clarifications in an expeditious manner, but any delay in such response shall not cause an obligation on the part of ISA to extend the submission date of the Proposals, unless ISA deems that such an extension is justified and necessary.
19.Amendment of Proposals	19.1 At any time prior to the deadline of Proposal submission, ISA may for any reason, such as in response to a clarification requested by a Bidder, modify the RFP in the form of an amendment to the RFP. Amendments will be made available to all prospective bidders.
	19.2 If the amendment is substantial, ISA may extend the Deadline for submission of proposal to give the Bidders reasonable time to incorporate the amendment into their Proposals.
20.Alternative Proposals	20.1 Unless otherwise specified in the BDS, alternative proposals shall not be considered. If submission of alternative proposal is allowed by BDS, a Bidder may submit an alternative proposal, but only if it also submits a proposal conforming to the RFP requirements. ISA shall only consider the alternative proposal offered by the Bidder whose conforming proposal ranked the highest as per the specified evaluation method. Where the conditions for its acceptance are met, or justifications are clearly established, ISA reserves the right to award a contract based on an

		allowers and a second	
		alternative proposal.	
	20.2	If multiple/alternative proposals are being submitted, they must be clearly marked as "Main Proposal" and "Alternative Proposal"	
21.Pre-Bid Conference	21.1	When appropriate, a Bidder's conference will be conducted at the date, time and location specified in the BDS. All Bidders are encouraged to attend. Non-attendance, however, shall not result in disqualification of an interested Bidder. Minutes of the Bidder's conference will be disseminated on the procurement website. No verbal statement made during the conference shall modify the terms and conditions of the RFP, unless specifically incorporated in the Minutes of the Bidder's Conference or issued/posted as an amendment to RFP.	
C. SUBMISSION AN	D OPE	NING OF PROPOSALS	
22.Submission	22.1	The Bidder shall submit a duly signed and complete Proposal comprising the documents and forms in accordance with the requirements in the BDS. The submission shall be in the manner specified in the BDS.	
	22.2	The Proposal shall be signed by the Bidder or person(s) duly authorized to commit the Bidder. The authorization shall be communicated through a document evidencing such authorization issued by the legal representative of the bidding entity, or a Power of Attorney, accompanying the Proposal.	
	22.3	Bidders must be aware that the mere act of submission of a Proposal, in and of itself, implies that the Bidder fully accepts the ISA General Contract Terms and Conditions.	
Email Submission	22.4	Email submission, if allowed or specified in the BDS, shall be governed as follows:	
		a) Electronic files that form part of the proposal must be in accordance with the format and requirements indicated in BDS;	
		b) The Technical Proposal and the Financial Proposal files MUST BE COMPLETELY SEPARATE. The financial proposal shall be encrypted with different passwords and clearly labelled. The files must be sent to the dedicated email address specified in the BDS.	
		c) The password for opening the Financial Proposal should be provided only upon request of ISA. ISA will request password only from bidders whose Technical Proposal has been found to be technically responsive. Failure to provide correct password may result in the proposal being rejected.	
23.Deadline for Submission of Proposals and Late	23.1	Complete Proposals must be received by ISA in the manner, and no later than the date and time, specified in the BDS. ISA shall only recognize the date and time that the bid was received by ISA	
Proposals	23.2	ISA shall not consider any Proposal that is submitted after the deadline for the submission of Proposals.	

24. Withdrawal, Substitution, and	24.1 A Bidder may withdraw, substitute or modify its Proposal after it has been submitted at any time prior to the deadline for submission.
Modification of Proposals	24.2 Manual and Email submissions: A bidder may withdraw, substitute or modify its Proposal by sending a written notice to ISA, duly signed by an authorized representative, and shall include a copy of the authorization (or a Power of Attorney). The corresponding substitution or modification of the Proposal, if any, must accompany the respective written notice. All notices must be submitted in the same manner as specified for submission of proposals, by clearly marking them as "WITHDRAWAL" "SUBSTITUTION," or "MODIFICATION"
	24.3 Proposals requested to be withdrawn shall be returned unopened to the Bidders (only for manual submissions), except if the bid is withdrawn after the bid has been opened
25.Proposal Opening	25.1 There is no public bid opening for RFPs. ISA shall open the Proposals in the presence of an ad-hoc committee formed by ISA, consisting of at least two (2) members.
D. EVALUATION OF	PROPOSALS
26.Confidentiality	26.1 Information relating to the examination, evaluation, and comparison of Proposals, and the recommendation of contract award, shall not be disclosed to Bidders or any other persons not officially concerned with such process, even after publication of the contract award.
	26.2 Any effort by a Bidder or anyone on behalf of the Bidder to influence ISA in the examination, evaluation and comparison of the Proposals or contract award decisions may, at ISA's decision, result in the rejection of its Proposal and may be subject to the application of prevailing ISA vendor sanctions procedures.
27.Evaluation of Proposals	27.1 The Bidder is not permitted to alter or modify its Proposal in any way after the proposal submission deadline except as permitted under Clause 24 of this RFP. ISA will conduct the evaluation solely on the basis of the submitted Technical and Financial Proposals.
	 27.2 Evaluation of proposals is made of the following steps: a) Preliminary Examination b) Minimum Eligibility and Qualification (if pre-qualification is not done) c) Evaluation of Technical Proposals d) Evaluation of Financial Proposals
28.Preliminary Examination	28.1 ISA shall examine the Proposals to determine whether they are complete with respect to minimum documentary requirements, whether the documents have been properly signed, and whether the Proposals are generally in order, among other indicators that may be used at this stage. ISA reserves the right to reject any Proposal at this stage.
29.Evaluation of	a) Eligibility and Qualification of the Bidder will be evaluated

Eligibility and against the Minimum Eligibility/Qualification requirements Qualification specified in the Section 4 (Evaluation Criteria). b) In general terms, vendors that meet the following criteria may be considered qualified: c) They are not included in the UN Security Council 1267/1989 Committee's list of terrorists and terrorist financiers. d) They have a good financial standing and have access to adequate financial resources to perform the contract and all existing commercial commitments, e) They have the necessary similar experience, technical expertise, production capacity where applicable, quality certifications, quality assurance procedures and other resources applicable to the provision of the services required; f) They are able to comply fully with ISA General Terms and Conditions of Contract; g) They do not have a consistent history of court/arbitral award decisions against the Bidder; and h) They have a record of timely and satisfactory performance with their clients. i) The consulting firm should provide credentials, through adequate references or documentation, of the following qualifications: j) Current local presence in the ISA focus countries. Past experience of with ISA and/or working with multilateral/international organizations will be an added advantage 30. Evaluation of 30.1 The evaluation team shall review and evaluate the Technical Proposals on Technical and the basis of their responsiveness to the Terms of Reference and other RFP Financial Proposals documents, applying the evaluation criteria, sub-criteria, and point system specified in the Section 4 (Evaluation Criteria). A Proposal shall be rendered non-responsive at the technical evaluation stage if it fails to achieve the minimum technical score indicated in the BDS. When necessary and if stated in the BDS, ISA may invite technically responsive bidders for a presentation related to their technical proposals. The conditions for the presentation shall be provided in the bid document where required. 30.2 In the second stage, only the Financial Proposals of those Bidders who achieve the minimum technical score will be opened for evaluation. The Financial Proposals corresponding to Technical Proposals that were rendered non-responsive shall remain unopened, and, in the case of manual submission, be returned to the Bidder unopened. For emailed Proposals submissions, ISA will not request for the password of the Financial Proposals of bidders whose Technical Proposal were found not

30.3 The evaluation method that applies for this RFP shall be as indicated in the

responsive.

BDS, which may be either of two (2) possible methods, as follows: (a) the lowest priced method which selects the lowest evaluated financial proposal of the technically responsive Bidders; or (b) the combined scoring method which will be based on a combination of the technical and financial score.

30.4 When the BDS specifies a combined scoring method, the formula for the rating of the Proposals will be as follows:

Rating the Technical Proposal (TP):

TP Rating = (Total Score Obtained by the Offer / Max. Obtainable Score for TP) x 100

Rating the Financial Proposal (FP):

FP Rating = (Lowest Priced Offer / Price of the Offer Being Reviewed) x 100

Total Combined Score:

Combined Score = (TP Rating) \times (Weight of TP, e.g. 70%) + (FP Rating) \times (Weight of FP, e.g., 30%)

31. Due Diligence

- 31.1 ISA reserves the right to undertake a due diligence exercise, also called post qualification, aimed at determining to its satisfaction, the validity of the information provided by the Bidder. Such exercise shall be fully documented and may include, but need not be limited to, all or any combination of the following:
 - a) Verification of accuracy, correctness and authenticity of information provided by the Bidder;
 - b) Validation of extent of compliance to the RFP requirements and evaluation criteria based on what has so far been found by the evaluation team:
 - c) Inquiry and reference checking with Government entities with jurisdiction on the Bidder, or with previous clients, or any other entity that may have done business with the Bidder;
 - d) Inquiry and reference checking with previous clients on the performance on on-going or contracts completed, including physical inspections of previous works, as necessary;
 - e) Physical inspection of the Bidder's offices, branches or other places where business transpires, with or without notice to the Bidder;
 - f) Other means that ISA may deem appropriate, at any stage within the selection process, prior to awarding the contract.

32. Clarification of

32.1 To assist in the examination, evaluation and comparison of Proposals, ISA

Proposals		may, at its discretion, ask any Bidder for a clarification of its Proposal.
	32.2	ISA's request for clarification and the response shall be in writing and no change in the prices or substance of the Proposal shall be sought, offered, or permitted, except to provide clarification, and confirm the correction of any arithmetic errors discovered by ISA in the evaluation of the Proposals, in accordance with RFP.
	32.3	Any unsolicited clarification submitted by a Bidder in respect to its Proposal, which is not a response to a request by ISA, shall not be considered during the review and evaluation of the Proposals.
33.Responsiveness of Proposal	33.1	ISA's determination of a Proposal's responsiveness will be based on the contents of the Proposal itself. A substantially responsive Proposal is one that conforms to all the terms, conditions, TOR and other requirements of the RFP without material deviation, reservation, or omission.
	33.2	If a Proposal is not substantially responsive, it shall be rejected by ISA and may not subsequently be made responsive by the Bidder by correction of the material deviation, reservation, or omission.
34.Nonconformities, Reparable Errors and Omissions	34.1	Provided that a Proposal is substantially responsive, ISA may waive any non-conformities or omissions in the Proposal that, in the opinion of ISA, do not constitute a material deviation.
	34.2	ISA may request the Bidder to submit the necessary information or documentation, within a reasonable period of time, to rectify nonmaterial nonconformities or omissions in the Proposal related to documentation requirements. Such omission shall not be related to any aspect of the price of the Proposal. Failure of the Bidder to comply with the request may result in the rejection of its Proposal.
	34.3	For Financial Proposal that has been opened, ISA shall check and correct arithmetical errors as follows:
		a) if there is a discrepancy between the unit price and the line item total that is obtained by multiplying the unit price by the quantity, the unit price shall prevail and the line item total shall be corrected, unless in the opinion of ISA there is an obvious misplacement of the decimal point in the unit price; in which case the line item total as quoted shall govern and the unit price shall be corrected;
		b) if there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail, and the total shall be corrected; and
		c) if there is a discrepancy between words and figures, the amount in words shall prevail, unless the amount expressed in words is related to an arithmetic error, in which case the amount in figures shall prevail.
	34.4	If the Bidder does not accept the correction of errors made by ISA, its

		Proposal shall be rejected.
E. AWARD OF CONT	RACT	
35.Right to Accept, Reject, Any or All Proposals	35.1	ISA reserves the right to accept or reject any Proposal, to render any or all of the Proposals as non-responsive, and to reject all Proposals at any time prior to award of contract, without incurring any liability, or obligation to inform the affected Bidder(s) of the grounds for ISA's action. ISA shall not be obliged to award the contract to the lowest priced offer.
36.Award Criteria	36.1	Prior to expiration of the proposal validity, ISA shall award the contract to the qualified Bidder based on the award criteria indicated in the BDS.
37.Right to Vary Requirements at the Time of Award	37.1	At the time of award of Contract, ISA reserves the right to vary the quantity of services and/or goods, by up to a maximum twenty-five per cent (25%) of the total offer, without any change in the unit price or other terms and conditions.
38.Contract Signature	38.1	Within fifteen (15) days from the date of receipt of the Contract, the successful Bidder shall sign and date the Contract and return it to ISA. Failure to do so may constitute sufficient grounds for the annulment of the award, and forfeiture of the Proposal Security, if any, and on which event, ISA may award the Contract to the Second Ranked Bidder or call for new Proposals.
39.Performance Security	39.1	A performance security, if required in BDS, shall be provided in the amount specified in BDS. Within fifteen (15) days of the contract signature by both parties. Where a performance security is required, the receipt of the performance security by ISA shall be a condition for rendering the contract effective.
40.Bank Guarantee for Advanced Payment	40.1	Except when the interests of ISA so require, it is ISA's preference to make no advance payment(s) (i.e., payments without having received any outputs). If an advance payment is allowed as per BDS, and exceeds 20% of the total contract price, or USD 30,000, whichever is less, the Bidder shall submit a Bank Guarantee in the full amount of the advance payment.
41.Liquidated Damages	41.1	If specified in BDS, ISA shall apply Liquidated Damages resulting from the Contractor's delays or breach of its obligations as per the Contract.
42.Payment Provisions	42.1	Payment will be made only upon ISA's acceptance of the work performed. The terms of payment shall be within thirty (30) days, after receipt of invoice and certification of acceptance of work issued by the proper authority in ISA with direct supervision of the Contractor. Payment will be affected by bank transfer in the currency of contract.
43.Other Provisions	43.1	In the event that the Bidder offers a lower price to the host Government (e.g. General Services Administration (GSA) of the federal government of the United States of America) for similar services, ISA shall be entitled to

- same lower price. The ISA General Terms and Conditions shall have precedence.
- 43.2 ISA is entitled to receive the same pricing offered by the same Contractor in contracts with the United Nations and/or its Agencies. The ISA General Terms and Conditions shall have precedence.
- 43.3 The United Nations has established restrictions on employment of (former) UN staff who have been involved in the procurement process as per bulletin ST/SGB/2006/15
 http://www.un.org/en/ga/search/view_doc.asp?symbol=ST/SGB/2006/15 &referer
- 43.4 Termination: Either Party may terminate the Contract for cause, in whole or in part, upon thirty (30) days' notice, in writing, to the other Party.
- 43.5 ISA may terminate the Contract at any time by providing written notice to the Contractor in any case in which the mandate of ISA applicable to the performance of the Contract or the funding of ISA applicable to the Contract is curtailed or terminated, whether in whole or in part. In addition, unless otherwise provided by the Contract, upon sixty (60) day's advance written notice to the Contractor, ISA may terminate the Contract without having to provide any justification therefor.
- 43.6 Penalties: If the contractors fails to complete the works within the time specified in the contract, the supplier will pay the procuring entity liquidated damages for each calendar day of delay (1%) of the price of the contract, up to a maximum percentage of the final price of the contract. The procuring entity will be entitled to deduct any liquidated damages from the supplier's outstanding invoices, if any.

Section 3. Bid Data Sheet

The following data for the services to be procured shall complement, supplement, or amend the provisions in the Request for Proposals. In the case of a conflict between the Instructions to Bidders, the Data Sheet, and other annexes or references attached to the Data Sheet, the provisions in the Data Sheet shall prevail.

BDS No.	Ref. to Section 2	Data	Specific Instructions / Requirements
1	7	Language of the Proposal	English
2		Submitting Proposals for Parts or sub-parts of the TOR (partial bids)	Not Allowed
3	20	Alternative Proposals	Shall not be considered
4	21	Pre-proposal conference	On Request
5	10	Proposal Validity Period	90 days
6	14	Bid Security	NIL
7	41	Advanced Payment upon signing of contract	Not Allowed
8	42	Liquidated Damages	Will be imposed as follows: Provide details below if "Will be Imposed" is selected, otherwise delete the below 0.1% of contract price per day of delay Max. number of days of delay 15, (1.5% of contract amount) after which ISA may terminate the contract.
9	40	Performance Security	Not Required
10	18	Currency of Proposal	Indian National Rupees or United States Dollar

11	31	Deadline for submitting requests for clarifications/ questions	3 days before the submission deadline
12	31	Contact Details for submitting clarifications/question s	Focal Person in ISA: Procurement Unit E-mail: procurement@isolaralliance.org Address: International Solar Alliance, 3rd Floor, Surya Bhawan, NISE Campus, Gwal Pahari, Gurugram, Haryana - 122003, India
13	18, 19 and 21	Manner of Disseminating Supplemental Information to the RFP and responses/clarification s to queries	Direct communication to prospective Proposers by email
14	23	Deadline for Submission	April 29, 2024 - 11.00 PM (Indian Standard Time)
14	22	Allowable Manner of Submitting Proposals	☐ Submission by email
15	22	Proposal Submission Address	E-mail: procurement@isolaralliance.org
16	22	Electronic submission (email) requirements	 Format: PDF files only File names must be maximum 60 characters long and must not contain any letter or special character other than from Latin alphabet/keyboard. All files must be free of viruses and not corrupted. Password for financial proposal must not be provided to ISA until requested by ISA Max. File Size per transmission: 5 MB
17	27 36	Evaluation Method for the Award of Contract	Combined Scoring Method, using the 70%-30% distribution for technical and financial proposals respectively The minimum technical score required to pass is 70%.
18		Expected date for commencement of Contract	May 15, 2024

19		Maximum expected duration of contract	The contract will be for a period of 5 Months
20	35	ISA will award the contract to:	One or more Proposers, depending on the following factors: Only one contract will be awarded to the organisation for delivering entire scope of work
21	39	Type of Contract	ISA will award one contract
22		Join venture/Consortium	Not allowed
23		Other Information Related to the RFP	[All other instructions and information not yet mentioned so far in this Data Sheet but are relevant to the RFP must be cited here, and any further entries that may be added below this table row]

Section 4. Evaluation Criteria

Preliminary Examination Criteria

Proposals will be examined to determine whether they are complete and submitted in accordance with RFP requirements as per below criteria on a Yes/No basis:

- Appropriate signatures
- Power of Attorney
- Minimum documents provided
- Technical and Financial Proposals submitted separately
- Bid Validity
- Bid Security submitted as per RFP requirements with compliant validity period

Minimum Eligibility and Qualification Criteria

Eligibility and Qualification will be evaluated on Pass/Fail basis.

Subject	Criteria	Document Submission requirement
ELIGIBILITY		
Legal Status	Vendor is a legally registered entity. JV/Consortium/Sub-contract is allowed under this contract	Form B: Bidder Information Form
Eligibility	Vendor is not suspended, nor debarred, nor otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization in accordance with ITB clause 3.	Form A: Technical Proposal Submission Form
Conflict of Interest	No conflicts of interest in accordance with clause 4.	Form A: Technical Proposal Submission Form
Bankruptcy	Not declared bankruptcy, not involved in bankruptcy or receivership proceedings, and there is no judgment or pending legal action against the vendor that could impair its operations in the foreseeable future.	Form A: Technical Proposal Submission Form
QUALIFICATION		
History of Non- Performing Contracts ¹	Non-performance of a contract did not occur as a result of contractor default for the last 3 years.	Form D: Qualification Form

¹ Non-performance, as decided by ISA, shall include all contracts where (a) non-performance was not challenged by the contractor, including through referral to the dispute resolution mechanism under the respective contract, and (b) contracts that were so challenged but fully settled against the contractor. Non-performance shall not include contracts where Employers decision was

Litigation History		No consistent history of court/arbitral award decisions against the Bidder for the last 3 years.		
Previous Experience	SI. No.	Criteria	Documents required	Form D: Qualification
	1.	Minimum 7 years' experience in developing training modules delivering in-person training on solar PV system.	Provide Copies of work orders and summary of the work	Form (Previous Relevant Experience)
	2.	At least two projects delivered on solar PV training for participants in at least 3 countries. Please provide the details of the assignments.	work order and details of the assignment	
	3.	The agency should have identified the list of facilities in the 3 countries where the practical trainings will be provided. The agency should also provide the list of solar PV project site for the	Provide list of facilities and the project site	
Financial Standing	Minim last 3	field visit num average annual turnover of US\$ Hun years	dred Thousand for the	Form D: Qualification Form
		must demonstrate the current soundneng and indicate its prospective long-term		Form D: Qualification Form

<u>Technical Proposal of Bidders who passes the minimum eligibility criteria will only be evaluated.</u>

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overruled by the dispute resolution mechanism. Non-performance must be based on all information on fully settled disputes or litigation, i.e. dispute or litigation that has been resolved in accordance with the dispute resolution mechanism under the respective contract and where all appeal instances available to the Bidder have been exhausted.

Technical Proposal Evaluation Criteria

Summ	Summary of Technical Proposal Evaluation Forms		
1.	 Minimum 7 years' experience in developing training modules and delivering training on solar PV system. (Provide the training modules and work orders to support the claim) Delivered training to at least 2 clients on solar PV system. (Please provide the details of the assignments and copy of work order or completion certificate from the clients) 	150	
2.	Proposed Methodology, Approach and Implementation Plan	700	
3.	 Management Structure and Qualification of Key Personnel* The team leader should have Minimum master's degree on environment/ energy or bachelor's degree in relevant engineering/science stream. Minimum 6 years of experience in working on Solar Energy projects. The team member 1 and 2 should have Minimum Diploma/Graduate in Electrical stream/ Engineering. Expert having certification on solar PV related courses and degree/diploma in providing training is desirable. Minimum 5 years of experience in working on developing training modules and materials and delivering the training to technicians/government officials etc. on solar PV. * The bidder can propose more personnel in addition to the above listed roles. 	150	
	Total	1000	

Sectio	Section 1. Bidder's qualification, capacity and experience		
1.1	References of similar projects undertaken by the organization over the last Seven years	100	
1.2	General Organizational Capability which is likely to affect implementation: management structure, financial stability and project financing capacity, project management controls.	20	
1.3	Experience on similar engagements with UN agencies, Government agencies or Bilateral organizations.	30	
	Total Section 1	150	

Sectio	n 2. Proposed Methodology, Approach and Implementation Plan	Points obtainable
2.1	Understanding of the requirement: Have the important aspects of the task been addressed in sufficient detail?	80
2.2	Description of the Offeror's approach and methodology for meeting or exceeding the requirements of the Terms of Reference?	100
2.3	Details on how the training materials will be developed, presented, and delivered in user-friendly ways to the participants	40
2.4	Is the methodology having enough details on developing and implementing an effective training to trainees on solar PV system?	60
2.5	Do they substantially address the context of the participants to be trained on solar PV system – installation, commissioning, operations, and maintenance and seek employment in the solar PV market.	80
2.6	Assessment of the implementation plan proposed including whether the activities are properly sequenced and if these are logical and realistic?	100
2.7	Does the methodology sufficiently cover how the training materials on rooftop solar PV and solar mini grid of small capacity up to 100 kWp, will be developed and delivered to participants of the three countries mentioned in the terms of references.	120
2.8	Does the methodology sufficiently cover how the participants will be engaged to ensure effective training on the solar PV system?	120
	Total Section 2	700

Section 3. Management Structure and Key Personnel			
3.1	Composition and structure of the team proposed. Are the proposed roles of the management and the team of key personnel suitable for the provision of the necessary services?		30
3.2	Qualifications of key personnel proposed		120
3.2 a	Team Leader		50
	- General Experience		
	- Specific Experience relevant to the assignment		
	- Regional/International experience		
	- Educational Qualification		

3.2 b	Team members		70
	- General Experience		
	- Specific Experience relevant to the assignment		
	- Regional/International experience		
	- Educational Qualification		
	Tota	al Section 3	150

Kindly provide against each point the reference page number where narration/proof of the response to the point is provided in the bid.

Section 5. Terms of Reference

Delivering in -person training on installation, commissioning, operation and maintenance of small-scale solar roof top and mini grid of capacity up to 100 kWp to technicians in three countries- <u>Cuba, Kiribati</u> and Côte d'Ivoire.

a. Background Information and Project Description

ISA member countries are increasingly prioritizing solar energy for sustainable economic growth and wellbeing of its people. The countries require policies and programs for accelerated uptake of solar energy for driving investments, innovations, and new industries. The rapid growth in the coming years would eventually impact countries and despite having huge investments countries will struggle to find the skilled solar installers, system designers, project managers etc. to address the demand.

Through this training, ISA aims to develop a pool of skilled local workforce which can contribute to socioeconomic growth by accelerating the solar deployment, attracting foreign investments, promoting entrepreneurship, increasing energy availability, and driving innovation. A locally skilled workforce will boost the domestic solar industry, increase the work efficiency, bring cost effectiveness, and enhance quality standards of the services. The job creation will reduce the unemployment rate and boost the overall standard of living.

b. Objective of this RFP:

The objective of this assignment is to deliver in person trainings to technicians on installation, commissioning, maintenance and operation of small-scale Solar Rooftop systems and Mini grids of capacity up to 100 kWp in three countries (Cuba, Kiribati and Côte d'Ivoire).

c. Tasks and Scope of Work

Task 1: Developing and finalizing training modules and training materials

- Present and agree on the outline of the training modules on installation, commissioning, maintenance and operation of small-scale Solar Rooftop systems and Mini grids of capacity up to 100 kWp with ISA.
- Customize the course content with relevant examples according to the country of the participants.
- The content of the training should include successful case studies with a variety of options considering the viability in the context of SIDS, LDCs.
- The Training Modules should include session objective, learning outcomes, training methodology.
- The Training Materials should comprise of Power Point Presentations for each topic, reading materials (precise and sector specific materials will be required), audio-video aids such as documentaries.
- The training material should comprehensively explain the steps in full detail by showing pictures/videos/toolkit involved in performing the tasks (not limited to Installation, commissioning, fault identification and rectification, check list for various categories of works

- involved, maintenance and operation of rooftop solar plant and solar mini grid etc.) for which the trainees are being trained.
- The training should cover possible health hazards, standard operating procedure safety protocols, Do's & Don'ts, check list for commissioning, operating and maintenance of the solar PV system etc. that need to be followed during various phase of the life of solar system.

Task 2: Conduct Trainings

- Organize 4 batches (2 on solar rooftop and 2 on mini grid) of in person trainings in each country (<u>Cuba, Kiribati and Côte d'Ivoire</u>). Each batch will comprise of at least 20 participants. A total of 240 trainees will be trained from the three countries.
- The medium of the training program will be in ENGLISH language. The contractor should engage person adept at using local language for easy dissemination of the training.
- The mode of the training shall be classroom and at a training facility with all required equipment
 and instruments to provide hands-on training experience to the trainees. The bidder should
 provide the details of the training facility with ISA in advance and agree on the best available
 option. If ISA finds the facility ill-equipped, the contractor will have to arrange another facility.
- ISA may provide its own facilities (STAR Centers) in these countries with the training equipment for training. This will be decided after the contract is issued. However, the bidder at this stage needs to include the cost of the facility and a tentative list of the facility in the technical and financial proposal to be submitted against this RFP.
- The trainees must be taken for a field visit to a project site of a solar power plant in operation or under installation phase. The bidder should provide the tentative list of projects in the proposal that may be considered for the field visit with details such as status of operation, capacity, owner, location etc. The arrangement for the visit of trainees to the project site for field visit will be in the scope of bidder.
- The training shall be imparted by 1 Master trainer and a pool of expert trainers (minimum 2 and maximum 3), dedicated for the proposed training. Master Trainer and the expert trainers should have minimum qualification of engineering graduation or post-graduation in science with at least 6 years of experience in the PV sector and 3 years of experience in providing inperson solar training.
- A report of each training program must be submitted to ISA within a week after the completion of the training program.
- All the logistics required for delivering the training need to be borne by the contractor. The
 contractor shall make arrangement for refreshment and lunch for the participants at the
 training venue.
- ISA will ensure participation of the trainees in the training program. ISA will run a process in consultation with the host Government to identify and select the potential trainees.
- The trainees will make their own arrangement for transportation and accommodation.

d. Duration

- The training duration should be of 8 days (64 Hours) including theory and practical sessions.
- One day introductory session on plan of the training, reading material and pre-recorded training videos can be given through online classes (the copyright rules must be followed while sharing any material with participants. The contractor shall be solely responsible for any violation of rules)

e. Target group

- The participants will have educational qualification of diploma in electrician trade or equivalent given in the country.
- The participants not having any certificate/diploma/degree in electrician trade will have at least three years of experience of working as electrician and possess intermediate level (high School) of education

f. Approach and Methodology

The following methodology can be proposed, although the bidders may propose additional tasks or activities in line with the prescribed scope and objectives.

- The bidder will propose a detail methodology for the 2 tasks outlined in the scope of work. The methodology shall detail out the steps to organise the trainings.
- The methodology should explain the content of the training modules and clearly identify the skillsets that will be developed in the trainees after attending the proposed trainings and how it will help the participants in securing employment in solar energy sector
- The consultant shall submit a link of the sample modules and materials used earlier for such trainings. The material will be assessed and accordingly qualify for marks.
- The training materials should be developed keeping in mind the participation will be from the three countries. The content of the training should include case studies of successful schemes globally with variety of options seeing the viability in the context of SIDS, LDCs.
- All the training materials should be designed well with graphics, pictures etc. The design of the materials will be approved by the ISA.
- The bidder will clearly define the course content, session plan and engagement strategy to generate and maintain the interest of the trainees in the methodology of the bid.
- The bidder needs to provide the list of the tentative facility/ies in the methodology section of the proposal with brief details of training equipment and other services available regarding the proposed training at the centre that may be chosen for conducting the training after award of the contract.
- A workplan should be submitted explaining activities and duration in details that will be undertaken in delivering the training in the three countries

q. Deliverables and Schedules

- a) Contract signing is expected to happen in June 2024.
- b) Training modules and materials as described in the Task 1 of the scope of work.
- c) Trainings as described in task 2 of scope of work.

h. Key Performance Indicators and Service Level

- a) The bidder must produce modules and deliver trainings as per the expectation of ISA.
- b) In case the quality of the deliverable (in part or full) is not acceptable to ISA, the bidder will only be paid for the accepted deliverables.

i. Governance and Accountability

- a) Within the International Solar Alliance, the contractor will report to and seek approval /acceptance of output from the Additional Director General in charge of the "Knowledge Management" Cluster
- b) weekly meetings will be organised for sharing the updates regarding execution of assignment.
- c) The contractor should assign a team leader as point of contact for regular communication with ISA.
- d) IPR for all deliverables and the right to data gathered will reside with ISA. Copyright provisions for all information and data shall be verified and permission obtained if required.
- e) Data collection, interaction with stakeholders and any other information required for the preparation of this report shall be the sole responsibility of the contractor.

j. Facilities to be provided by ISA

If required and depending on the availability, ISA may provide existing documents/information. The contractor shall inform ISA in advance (at least 10 days) for any information required. Making information available will be the sole discretion of ISA.

k. Expected duration of the contract/assignment

Target date of commencement of contract: **15**th **June 2024**Target date of completion of contract: **8**th **December 2024**

I. Duty Station

Cuba, Kiribati, and Côte d'Ivoire

m. Professional Qualifications of the Successful Contractor and its key personnel

- a) The agency should have been in existence from past 7 years.
- b) The agency should have developed at least two set of training modules/materials or resources for capacity building in solar energy in last 7 years for two different clients. Sample of the modules to be shared along with the work order/work completion certificate from the client
- c) The agency should have extensive experience in conducting training courses on solar PV
- d) The agency should have delivered at least two in-person trainings on solar energy in the past for multi-country participants. Training given to technicians on solar energy system will be preferred.
- e) The Team Leader should have minimum master's degree on environment/ energy or bachelor's degree in relevant engineering/science stream.
- f) The Team Leader should have minimum 6 years of experience working on Solar Energy projects.
- g) One team member should have minimum 5 years of experience working on developing training modules and materials.
- h) Proposed trainers should have minimum 5 years' experience in delivering training sessions to different types of stakeholders including technicians and Government officials.
- i) Presence of a strong in-house team of documentation and communication experts.
- j) The bidder should share the CV of the professionals as per the requirement highlighted above.

n. Timeline and Payment Terms

- a) The contract price is a fixed output-based price regardless of extension of the herein specific duration.
- b) The timeline for submission of the deliverable/s will be as outlined below. The same timeline will be followed if the bidder is submitting proposal for preparation of more than one report.

Outputs	Percentage	Duration (after signing of contract)
Submission of the Work plan and the draft framework	10%	1 st week
Submission of the final framework and draft training modules.	10%	4 th Weeks
Submission of the final training modules	10%	8 th Weeks
Completion of training of the 4 batches	20%	12 th Weeks
Completion of training of the 8 batches	20%	16 th Weeks
Completion of training of the 12 batches	20%	20 th Weeks

Section 6: Returnable Bidding Forms / Checklist

This form serves as a checklist for preparation of your Proposal. Please complete the Returnable Bidding Forms in accordance with the instructions in the forms and return them as part of your Proposal submission. No alteration to format of forms shall be permitted and no substitution shall be accepted. Before submitting your Proposal, please ensure compliance with the Proposal Submission instructions of the BDS 22.

Technical Proposal Envelope:

Have you duly completed all the Returnable Bidding Forms?	
Form A: Technical Proposal Submission Form	
Form B: Bidder Information Form	
Form C: Joint Venture/Consortium/ Association Information Form	
Form D: Qualification Form	
Form E: Format of Technical Proposal	
Form H: Proposal Security Form	
[Add other forms as necessary]	
Have you provided the required documents to establish compliance with the evaluation criteria in Section 4?	
Financial Proposal Envelope (Must be submitted in a separate sealed envelope/password protected email)	

-	Form F: Financial Proposal Submission Form	
-	Form G: Financial Proposal Form	

FORM A: TECHNICAL PROPOSAL SUBMISSION FORM

Name of Bidder:	[Insert Name of Bidder]	Date:	Select date
RFP reference:	[Insert RFP Reference Number]		

We, the undersigned, offer to provide the services for [Insert Title of services] in accordance with your Request for Proposal No. [Insert RFP Reference Number] and our Proposal. We are hereby submitting our Proposal, which includes this Technical Proposal and our Financial Proposal sealed under a separate envelope.

We hereby declare that our firm, its affiliates or subsidiaries or employees, including any JV/Consortium /Association members or subcontractors or suppliers for any part of the contract:

- a) is not under procurement prohibition by the United Nations, including but not limited to prohibitions derived from the Compendium of United Nations Security Council Sanctions Lists;
- b) have not been suspended, debarred, sanctioned or otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization;
- c) have no conflict of interest in accordance with Instruction to Bidders Clause 4;
- d) do not employ, or anticipate employing, any person(s) who is, or has been an ISA staff member within the last year, if said ISA staff member has or had prior professional dealings with our firm in his/her capacity as ISA staff member within the last three years of service with the ISA;
- e) have not declared bankruptcy, are not involved in bankruptcy or receivership proceedings, and there is no judgment or pending legal action against them that could impair their operations in the foreseeable future;
- f) undertake not to engage in proscribed practices, including but not limited to corruption, fraud, coercion, collusion, obstruction, or any other unethical practice, with the ISA or any other party, and to conduct business in a manner that averts any financial, operational, reputational or other undue risk to the ISA and we *embrace the principles of the ISA Supplier Code of Conduct*.

We declare that all the information and statements made in this Proposal are true and we accept that any misinterpretation or misrepresentation contained in this Proposal may lead to our disqualification and/or sanctioning by the ISA.

We offer to provide services in conformity with the Bidding documents, including the ISA General Conditions of Contract and in accordance with the Terms of Reference

Our Proposal shall be valid and remain binding upon us for the period of time specified in the Bid Data Sheet.

We understand and recognize that you are not bound to accept any Proposal you receive.

I, the undersigned, certify that I am duly authorized by [Insert Name of Bidder] to sign this Proposal and bind it should ISA accept this Proposal.

Name:	
Title:	
Date:	

Signature:	

[Stamp with official stamp of the Bidder]

FORM B: BIDDER INFORMATION FORM

Legal name of Bidder	[Complete]
Legal address	[Complete]
Year of registration	[Complete]
Bidder's Authorized Representative Information	Name and Title: [Complete] Telephone numbers: [Complete] Email: [Complete]
Are you a UNGM registered vendor?	☐ Yes ☐ No If yes, [insert UGNM vendor number]
Are you an ISA vendor?	□ Yes □ No
Countries of operation	[Complete]
No. of full-time employees	[Complete]
Quality Assurance Certification (e.g. ISO 9000 or Equivalent) (If yes, provide a Copy of the valid Certificate):	[Complete]
Does your Company hold any accreditation such as ISO 14001 related to the environment? (If yes, provide a Copy of the valid Certificate):	[Complete]
Does your Company have a Written Statement of its Environmental Policy? (If yes, provide a Copy)	[Complete]
Contact person ISA may contact for requests for clarification during Proposal evaluation Please attach the following documents:	Name and Title: [Complete] Telephone numbers: [Complete] Email: [Complete] Company Profile, which should not exceed fifteen (15) pages, including printed brochures and product catalogues relevant to the goods/services being procured Certificate of Incorporation/ Business Registration Tax Registration/Payment Certificate issued by the Internal Revenue Authority evidencing that the Bidder is updated with its tax payment obligations, or Certificate of Tax exemption, if any such privilege is enjoyed by the Bidder Trade name registration papers, if applicable
	 Local Government permit to locate and operate in assignment location, if applicable

- Official Letter of Appointment as local representative, if Bidder is submitting a Bid in behalf of an entity located outside the country
- Power of Attorney

FORM C: JOINT VENTURE/CONSORTIUM/ASSOCIATION INFORMATION FORM

Name	e of Bidder:	[Insert Name of Bidder]			Date:	Select date
RFP r	eference:	[Insert RFP Refere	nce Number]			
	completed and r re/Consortium/A	eturned with your P Association.	roposal if the Pr	oposal is submi	tted as a	Joint
No		ner and contact info hone numbers, fax n			•	n of responsibilities (in vices to be performed
1	[Complete]			[Complete]		
2	[Complete]			[Complete]		
3	[Complete]			[Complete]		
RFP p Control executive We have	ution) ove attached a course of and the co	he event a during contract	and severable li	ability of the m	embers	ch details the likely legal of the said joint venture: iation agreement
shall b	•	at if the contract is a verally liable to ISA`	for the fulfillme		-	Consortium/Association: The Contract.
Signa	ture:		Sigr	ature:		
Date	:		Dat	e:		
Nam:	e of partner:			ne of partner:		
Signa	ture:		Sigr	ature:		
Date: Date:						

FORM D: QUALIFICATION FORM

Name of Bidder:	[Insert Name of Bidder]	Date:	Select date
RFP reference:	[Insert RFP Reference Number]		

If JV/Consortium/Association, to be completed by each partner.

Historical Contract Non-Performance

☐ Contract non-performance did not occur for the last 3 years					
☐ Contract	(s) not performed fo	or the last 3 years			
Year	Non- performed portion of contract	Contract Identification	Total Contract Amount (current value in US\$)		
		Name of Client: Address of Client: Reason(s) for non-performance:			

Litigation History (including pending litigation)

☐ No litigation history for the last 3 years				
☐ Litigation	n History as indicate	d below		
Year of	Amount in	Contract Identification	Total Contract Amount	
dispute	dispute (in US\$)		(current value in US\$)	
		Name of Client:		
		Address of Client:		
		Matter in dispute:		
		Party who initiated the dispute:		
		Status of dispute:		
		Party awarded if resolved:		

Previous Relevant Experience

Please list only previous similar assignments successfully completed in the last 3 years.

List only those assignments for which the Bidder was legally contracted or sub-contracted by the Client as a company or was one of the Consortium/JV partners. Assignments completed by the Bidder's individual experts working privately or through other firms cannot be claimed as the relevant experience of the Bidder, or that of the Bidder's partners or sub-consultants, but can be claimed by the Experts themselves in their CVs. The Bidder should be prepared to substantiate the claimed experience by presenting copies of relevant documents and references if so, requested by ISA.

Project name &	Client & Reference	Contract	Period of	Types of activities
Country of	Contact Details	Value	activity and	undertaken

Assignment			status	
3idders may also atto	ach their own Project Dat	ta Sheets with mo	ore details for assi	ignments above.

☐ Attached are the Statements of Satisfactory Performance from the Top 3 (three) Clients or more.

Financial Standing

Annual Turnover for the last 3 years	Year Year Year	USD USD USD
Latest Credit Rating (if any), indicate the source		

Financial information (in US\$ equivalent)	Historic information for the last 3 year				
	Year 1	Year 2	Year 3		
	Information from Balance Sheet				
Total Assets (TA)					
Total Liabilities (TL)					
Current Assets (CA)					
Current Liabilities (CL)					
	Information from Income Statement				
Total / Gross Revenue (TR)					
Profits Before Taxes (PBT)					
Net Profit					
Current Ratio					

☐ Attached are copies of the audited financial statements (balance sheets, including all related notes, and income statements) for the years required above complying with the following condition:

- a) Must reflect the financial situation of the Bidder or party to a JV, and not sister or parent companies;
- b) Historic financial statements must be audited by a certified public accountant;
- c) Historic financial statements must correspond to accounting periods already completed and audited. No statements for partial periods shall be accepted.

FORM E: FORMAT OF TECHNICAL PROPOSAL

Please ensure that the information below is adapted in accordance with the technical evaluation criteria included in Section 4. The below sections correspond to the sample criteria included in this template RFP in Section 4]

Name of Bidder:	[Insert Name of Bidder]	Date:	Select date
RFP reference:	[Insert RFP Reference Number]		

The Bidder's proposal should be organized to follow this format of Technical Proposal. Where the bidder is presented with a requirement or asked to use a specific approach, the bidder must not only state its acceptance, but also describe how it intends to comply with the requirements. Where a descriptive response is requested, failure to provide the same will be viewed as non-responsive.

SECTION 1: Bidder's qualification, capacity and expertise

- 1.1 Brief description of the organization, including the year and country of incorporation, and types of activities undertaken.
- 1.2 Specific organizational capability which is likely to affect implementation: management structure, financial stability and project financing capacity, project management controls.
- 1.3 Relevance of specialized knowledge and experience on similar engagements for fund-raising done in the region/country.
- 1.4 Quality assurance procedures and risk mitigation measures.
- 1.5 Organization's commitment to sustainability.

SECTION 2: Proposed Methodology, Approach and Implementation Plan

This section should demonstrate the bidder's responsiveness to the TOR by identifying the specific components proposed, addressing the requirements, providing a detailed description of the essential performance characteristics proposed and demonstrating how the proposed approach and methodology meets or exceeds the requirements. All important aspects should be addressed in sufficient detail and different components of the project should be adequately weighted relative to one another.

- 2.1 A detailed description of the approach and methodology for how the Bidder will achieve the Terms of Reference of the project, keeping in mind the appropriateness to local conditions and project environment. Details how the different service elements shall be organized, controlled and delivered.
- 2.2 The methodology shall also include details of the Bidder's internal technical and quality assurance review mechanisms.
- 2.3 Description of available performance monitoring and evaluation mechanisms and tools; how they shall be adopted and used for a specific requirement.
- 2.4 Implementation plan including a Gantt Chart or Project Schedule indicating the detailed sequence of activities that will be undertaken and their corresponding timing.
- 2.5 Demonstrate how you plan to integrate sustainability measures in the execution of the contract.

2.6 Any other comments or information regarding the project approach and methodology that will be adopted.

SECTION 2A: Bidder's Comments and Suggestions on the Terms of Reference

Provide comments and suggestions on the Terms of Reference, or additional services that will be rendered beyond the requirements of the TOR, if any.

SECTION 3: Management Structure and Key Personnel

- 3.1 Describe the overall management approach toward planning and implementing the project. Include an organization chart for the management of the project describing the relationship of key positions and designations. Provide a spreadsheet to show the activities of each personnel and the time allocated for his/her involvement.
- 3.2 Provide CVs for key personnel that will be provided to support the implementation of this project using the format below. CVs should demonstrate qualifications in areas relevant to the Scope of Services.

Format for CV of Proposed Key Personnel

NAME OF PERSONNEL	[INSERT]
POSITION FOR	
THIS ASSIGNMENT	[INSERT]
NATIONALITY	[INSERT]
LANGUAGE PROFICIENCY	[INSERT]

	[SUMMARIZE COLLEGE/UNIVERSITY AND OTHER SPECIALIZED EDUCATION OF PERSONNEL MEMBER, GIVING NAMES OF SCHOOLS, DATES ATTENDED, AND DEGREES/QUALIFICATIONS OBTAINED.]
EDUCATION/ QUALIFICATIONS	
	[INSERT]
PROFESSIONAL CERTIFICATIONS	[PROVIDE DETAILS OF PROFESSIONAL CERTIFICATIONS RELEVANT TO THE SCOPE OF SERVICES]
	NAME OF INSTITUTION: [INSERT]DATE OF CERTIFICATION: [INSERT]

EMPLOYMENT RECORD/ EXPERIENCE	[LIST ALL POSITIONS HELD BY PERSONNEL (STARTING WITH PRESENT POSITION, LIST IN REVERSE ORDER), GIVING DATES, NAMES OF EMPLOYING ORGANIZATION, TITLE OF POSITION HELD AND LOCATION OF EMPLOYMENT. FOR EXPERIENCE IN LAST FIVE YEARS, DETAIL THE TYPE OF ACTIVITIES PERFORMED, DEGREE OF RESPONSIBILITIES, LOCATION OF ASSIGNMENTS AND ANY OTHER INFORMATION OR PROFESSIONAL EXPERIENCE CONSIDERED PERTINENT FOR THIS ASSIGNMENT.]
	[INSERT]
	[PROVIDE NAMES, ADDRESSES, PHONE AND EMAIL CONTACT INFORMATION FOR TWO (2) REFERENCES]

Signature of Personnel	Date (Day/Month/Year)			
I, the undersigned, certify that to the best of my knowledge and belief, these data correctly describe my qualifications, my experiences, and other relevant information about myself.				
	[INSERT]			
	REFERENCE 2:			
REFERENCES	[INSERT]			
	REFERENCE 1:			

FORM F: FINANCIAL PROPOSAL SUBMISSION FORM

Name of Bidder:	[Insert Name of Bidder]	Date:	Select date
RFP reference:	[Insert RFP Reference Number]		

We, the undersigned, offer to provide the services for [Insert Title of services] in accordance with your Request for Proposal No. [Insert RFP Reference Number] and our Proposal. We are hereby submitting our Proposal, which includes this Technical Proposal and our Financial Proposal sealed under a separate envelope.

Our attached Financial Proposal is for the sum of [Insert amount in words and figures].

Our Proposal shall be valid and remain binding upon us for the period of time specified in the Bid Data Sheet.

We understand you are not bound to accept any Proposal you receive.

Name:	
Title:	
Date:	
Signature:	
J	

[Stamp with official stamp of the Bidder]

FORM G: FINANCIAL PROPOSAL FORM

Name of Bidder:	[Insert Name of Bidder]	Date:	Select date
RFP reference:	[Insert RFP Reference Number]		

The Bidder is required to prepare the Financial Proposal following the below format and submit it in an envelope separate from the Technical Proposal as indicated in the Instruction to Bidders. Any Financial information provided in the Technical Proposal shall lead to Bidder's disqualification.

The Financial Proposal should align with the requirements in the Terms of Reference and the Bidder's Technical Proposal.

Table 1: Summary of Overall Prices

SI. No.	Service Description	Amount(s) in USD		
		Cuba	Kiribati	Côte d'Ivoire
1.	Professional Fees for training including personnel fee, travel, accommodation, etc. required to deliver the training			
2.	Charge for Lunch and Refreshment for the trainees during training			
3.	Training Facility Charge*			
4.	Other Costs (please include the details of cost)			
5.	Total Amount of Financial Proposal			

Note:

- 1. *ISA may provide its own training facility in any or all the three countries. The training facility charge will not be paid if ISA makes its own training facility available for use in a particular country. In case ISA provides the training facility, the cost of the facility provided by the bidder in the above table will be excluded from the contract amount in consultation with the bidder.
- 2. The bidder may choose to submit the proposal for any or all the three countries for delivering the services.
- The evaluation of the proposals received will be based on the total amount of the proposal for delivering the services in a particular country. The evaluation will be done separately for the three countries being considered in this RFP.